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ASSISTANT COMMISSIONER FOR PATENTS
BOX PATENT APPLICATION
Washington, D.C. 20231

Attorney Docket No. 19852-000110US

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Box Patent Application
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Washington, D.C. 20231

By: Ron Anton

Submitted herewith for filing under 37 CFR 1.53(b) is the

- ☒ [X] patent application of
☐ [] continuation patent application of
☐ [] divisional patent application of
☐ [] continuation-in-part patent application of

Attorney(s)/Applicant Identifier: SCOTT L. WILLIAMS et al.

TECHNIQUES FOR MONITORING USER ACTIVITIES AT A WEB SITE AND FOR INITIATING AN ACTION WHEN THE USER EXITS FROM THE WEB SITE

This application claims priority from each of the following Application Nos./filing dates:
60/154,257, filed September 16, 1999, the disclosure of which is incorporated by reference.

Enclosed are:

- ☒ [X] 1 page of the Title Page
☒ [X] 18 page(s) of specification
☒ [X] 10 page(s) of claims
☒ [X] 1 page of Abstract
☒ [X] 11 sheet(s) of ☐ [] formal ☒ [X] informal drawing(s).
☒ [X] 2 pages of an Assignment Recordation Cover Sheet (in duplicate)
☒ [X] 3 pages of an Assignment of the invention to CustomerSat.com, Inc.
☒ [X] 4 pages of ☒ [X] signed ☐ [] unsigned Declarations & Power of Attorneys
☒ [X] 1 page of a verified statement to establish small entity status under 37 CFR 1.9 and 37 CFR 1.27 ☒ [X] is enclosed ☐ [] was filed in the prior application and small entity status is still proper and desired.

| | (Col. 1) | (Col. 2) |
|---|-----------|-----------|
| FOR: | NO. FILED | NO. EXTRA |
| BASIC FEE | | |
| TOTAL CLAIMS | 41 - 20 | = 21 |
| INDEP. CLAIMS | 7 - 3 | = 4 |
| <input type="checkbox"/> [] MULTIPLE DEPENDENT CLAIM PRESENTED | | |

* If the difference in Col. 1 is less than 0, enter "0" in Col. 2.

| SMALL ENTITY | | OR | OTHER THAN SMALL ENTITY | |
|--------------|----------|----|-------------------------|----------|
| RATE | FEE | | RATE | FEE |
| | \$345.00 | OR | | \$690.00 |
| x \$9.00 = | \$189.00 | OR | x \$18.00 = | |
| x \$39.00 = | \$156.00 | OR | x \$78.00 = | |
| + \$130.00 = | | OR | + \$260.00 = | |
| TOTAL | \$690.00 | OR | TOTAL | |

Please charge Deposit Account No. 20-1430 as follows:

- ☒ [X] Filing fee \$ \$690.00
☒ [X] Any additional fees associated with this paper or during the pendency of this application.
☐ [] The issue fee set in 37 CFR 1.18 at or before mailing of the Notice of Allowance, pursuant to 37 CFR 1.311(b)

- ☐ [] A check for \$ _____ is enclosed.
1 extra copy of this sheet is enclosed.

Respectfully submitted,
TOWNSEND and TOWNSEND and CREW LLP

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